

Dear Surgical Guest,

Welcome to Pine Ridge Surgery Center and Thank You for choosing us. Please read the following for important information regarding your surgical procedure.

• Your surgeon's office will contact the registration personnel at Pine Ridge Surgery Center providing them your demographic and insurance information.

Pine Ridge Surgery Center will verify your benefits with your insurance company. If it appears you have a copay or deductible, you will be contacted by one of our staff members to discuss payment. If payment is requested, you may bring your payment on the day of service or pay on our website <u>www.pineridgesurgery.com</u> by using the "PAY YOUR BILL ONLINE" button.

- A nurse from the Surgery Center will call you regarding your procedure. The nurse will ask you questions about your medications, dosages, medical and surgical history. Based on your medications and history; diagnostic lab tests, x-rays and EKGs may need to be completed prior to your surgery. These are not routinely performed on all surgical patients. You will be instructed by the surgeon's office of when and where you need to go to complete identified tests.
- You will be going home the same day. It will be **required** that someone else drive you home. You **must** have a responsible adult to escort you home. **If, on the day of surgery you do not have a driver with you, we will call to verify with the identified person that they will be driving you home.** If you receive sedation or anesthesia, you will not be able to drive for the remainder of the day. You must also have someone stay with you until the following day.
- Call your surgeon's office if you develop a cold, sore throat, fever or any other illness that occurs within 48 hours of your surgery.
- Advanced Directives are not active during your surgical visit. If you have questions regarding Advance Directives, please discuss them with your physician. Advanced directive paperwork is available for patients who would like this information.

FASTING BEFORE SURGERY:

- **FOOD/WATER:** Fasting instructions will be provided by a nurse from the Surgery Center.
- Your prescription medications will be reviewed during the interview and those indicated may be taken with sips of water on the day of surgery.
- If you are a diabetic, you will be instructed by your physician or the nurse obtaining your history on when to take your medications.
- PLEASE no gum, breath mints or chewing tobacco after midnight.
- Brush your teeth, rinse and spit without swallowing the water.

 2500 Pine Ridge Boulevard | Wausau, WI
 54401 | 715.843.1019

 Developed by PINNACLE III
 1 of 3
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WHAT TO BRING:

- Bring your insurance card, a photo identification and any payment that you have been informed is due. We accept checks and debit or credit cards.
- Please do NOT apply makeup, deodorant, creams or lotions.
- PLEASE take a shower the morning of surgery with antibacterial soap (e.g. Dial brand)
- Bring a case for contacts, glasses and dentures, if applicable.
- Leave ALL jewelry and valuables at home as the Surgery Center will not be responsible for valuables.
- Wear loose fitting comfortable clothes.
- Bring any medical equipment that you received prior to surgery (crutches, boots)

Directions to the Pine Ridge Surgery Center

From the North via I-39 South/US-51 South:

- Take I-39 South/US-51 South towards Wausau
- Take Bridge Street exit 193
- Take a right at the lights off of ramp
- Go straight through next set of lights
- At stop sign at the bottom of the hill, make right turn
- Turn right into driveway for Surgical Associates; Pine Ridge Surgery Center is located on the left side

From the South via I-39 North/US-51 North:

- Take I-39 North/US-51 North towards Wausau
- Take Bridge Street exit 193
- Take a left a the lights off of ramp
- Go straight through next two sets of lights
- At stop sign at the bottom of the hill, make right turn
- Turn right into driveway for Surgical Associates; Pine Ridge Surgery Center is located on the left side

From WI-29 West via I-39 South/US-51 South:

- Take exit 164 toward WI-52/Merrill/IS-51 North
- Take Bridge Street exit 193
- Take a left at the lights off of ramp
- Go straight through next two sets of lights
- At stop sign at the bottom of the hill, make a right turn
- Turn right into driveway for Surgical Associates; Pine Ridge Surgery Center is located on the left side

From WI-29 East via I-39 North/US-51 North:

- Merge on I-39 North/US-51 North
- Take Bridge Street exit 193
- Take a left a lights off of ramp
- Go straight through next two sets of lights
- At stop sign on bottom of hill, make a right turn
- Turn right into driveway for Surgical Associates; Pine Ridge Surgery Center is located on the left side

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Mission:

• A hospital/surgeon partnership committed to delivering superior patient care and efficient outpatient surgical services which are performed by specially-trained, highly skilled professionals.

Vision:

• An organization which is committed to creating a center of excellence by exceeding the clinical quality, customer service and cost performance expectations of our patients.

Values:

- Every decision is guided first and foremost by its effect on patient safety and providing the very best patient care possible.
- We treat each patient and their family with understanding, empathy and compassion.
- We strive for excellence in all we do.
- We conduct our business fairly, ethically and efficiently.
- We work together in a spirit of teamwork and mutual respect.

Pine Ridge Surgery Center does not discriminate on the basis of race, color, national origin, age, or disability; in admission of, access to, treatment, or employment in, its programs and activities.